



Dear guests

Here are the updated measures of the Federal Council against Covid-19. Until end of February 2021 all restaurants in the village and up on the mountains remain closed. Many restaurants offer however a take-away service.

Only shops of everyday goods stay open:

Grocery shops, kiosks, bakeries, petrol station shops, pharmacies, opticians, repair and maintenance shops, laundry service, hairdressers, construction and garden and flower shops.

The rent of ski and snowboard equipment is still possible, the sport shops will be open for this purpose.

The ski school offices stay open from Monday to Saturday, they are closed on Sunday.

Please make your reservation before your arrival online.

The installations of the Zermatt Bergbahnen operate according to the regular timetable. Nothing should affect the safe use of the lift facilities and pistes due to the safety concept.

The Cervinia-Valtournenche ski area will remain closed until further notice.

It's compulsory to wear masks and the distance rules must be observed.

Our hotel guests can still eat with us. Breakfast is served from 7h00 to 10h30 and lunch from 11h30 to 14h00.

In the evening the restaurant and the Alex Lounge Bar remain open until 23h00.

The SPA area with swimming-pool and whirlpool, saunas, tennis hall, squash court and fitness room are open and can be used by our hotel guests.

All updated information on Covid-19 measures and restrictions in the Zermatt-Matterhorn destination can be find under: <https://www.zermatt.ch/en/covid-19>

The Zermatt destination is striving to protect the guests, the staff and the inhabitants against Covid-19.

A range of safety measures have been introduced all over.